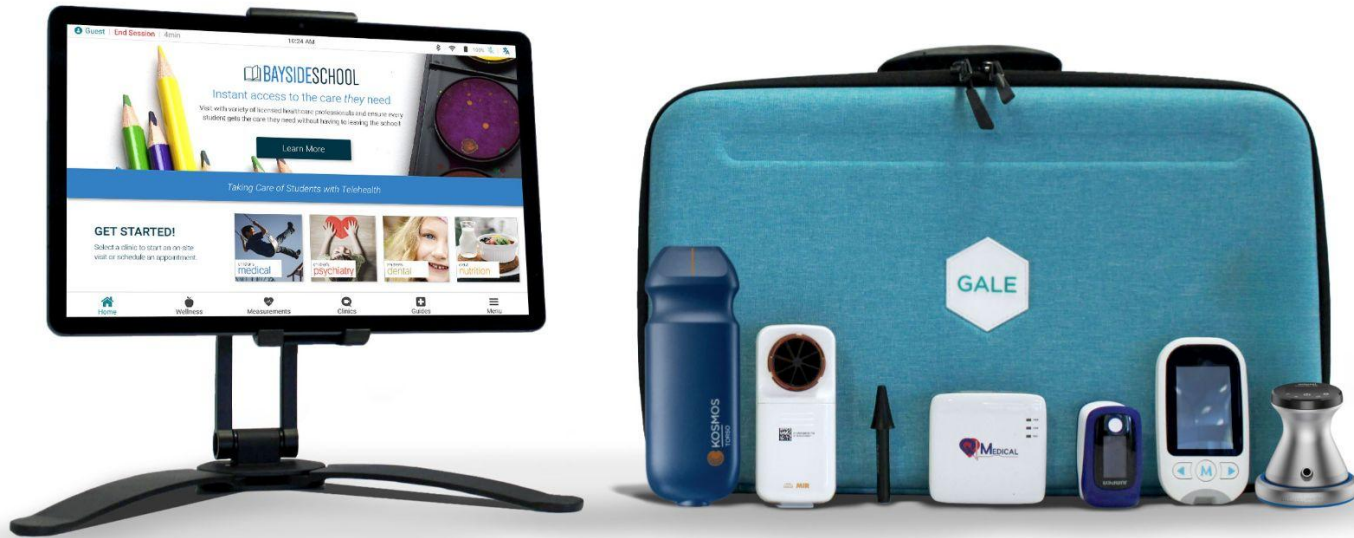


GALE

Solving Rural Healthcare

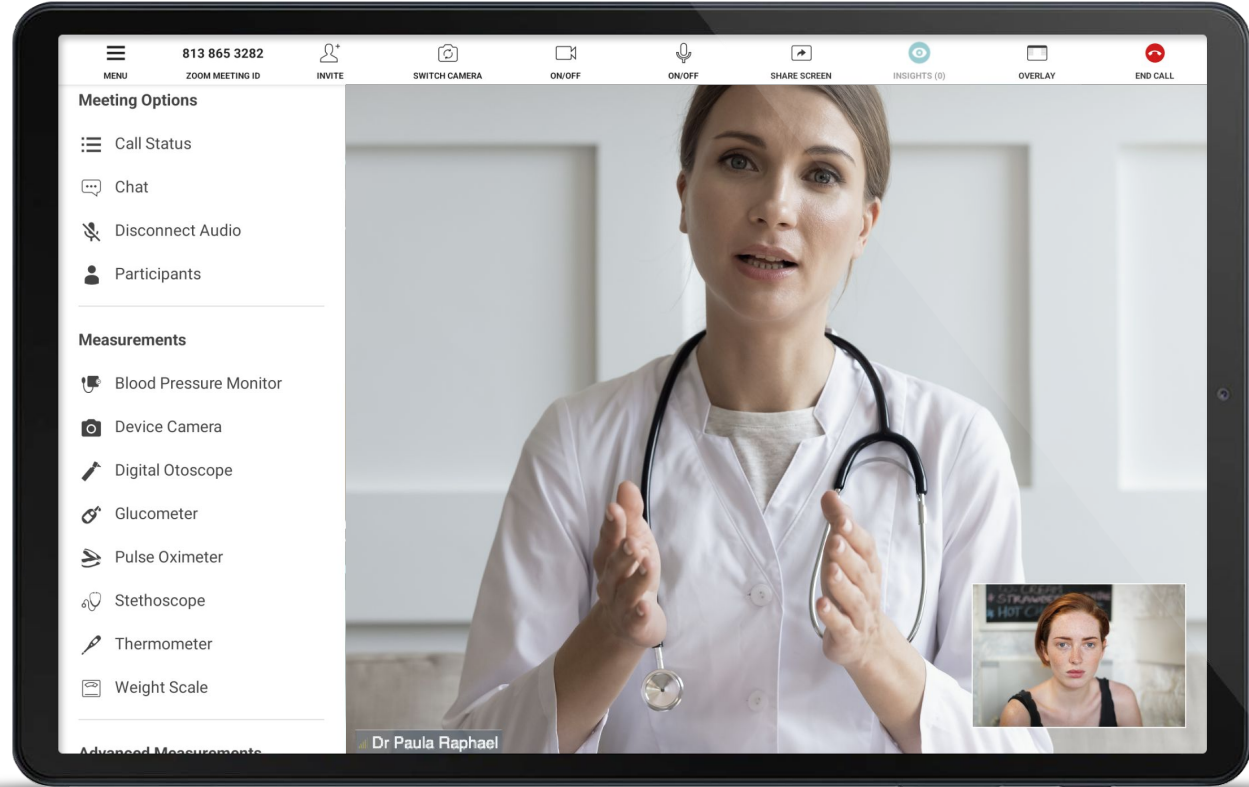


Introduction

GALE is an affordable, accessible, easy-to-use point-of-care platform that connects clinicians with patients in schools, rural communities, and workplaces.

GALE enables providers and patients to connect seamlessly to provide health equity and improve access to healthcare using video visits and diagnostic devices.

GALE is completely customizable. So, if something doesn't look the same here, that's ok! Contact us, or your administrator to understand all the features of your GALE.



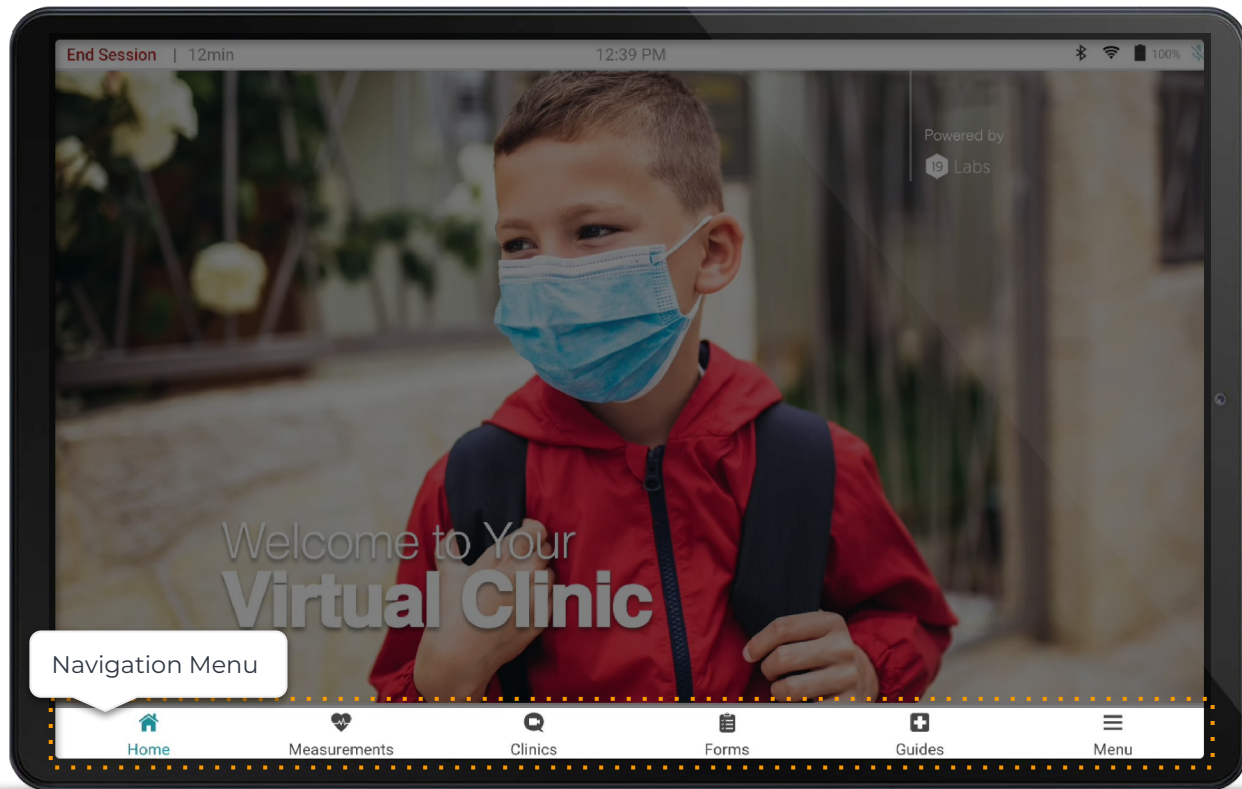
GALE Telehealth Main Features



Navigation

The main features of GALE are displayed along the bottom of the screen for easy access.

Additional features are tucked away in easy to find menus along the outer perimeter of the application.



Homepage

Home is your “Welcome to GALE” introduction page.

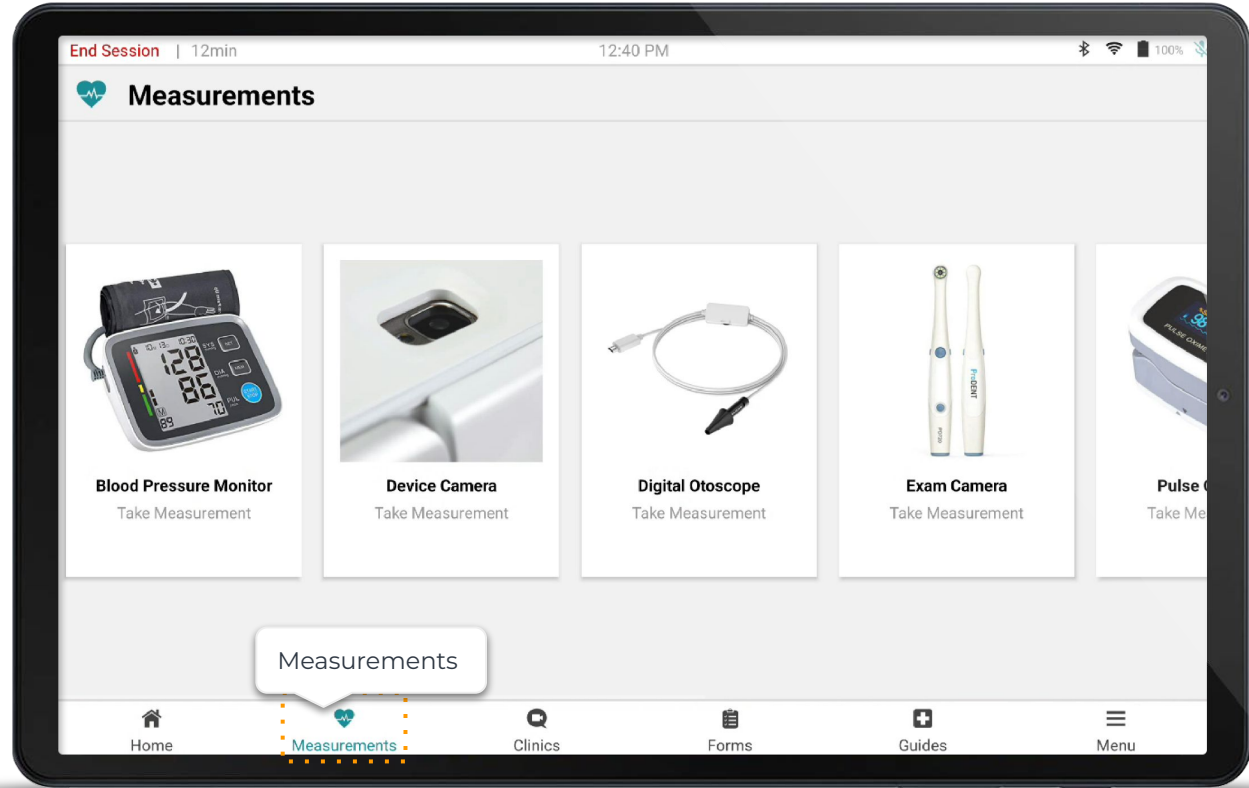
This page is managed by your administrator and may offer helpful information such as how to get started, which services are offered, or display helpful announcements.



Measurements

The Measurements page is where you may access all of the smart diagnostic devices available with your GALE.

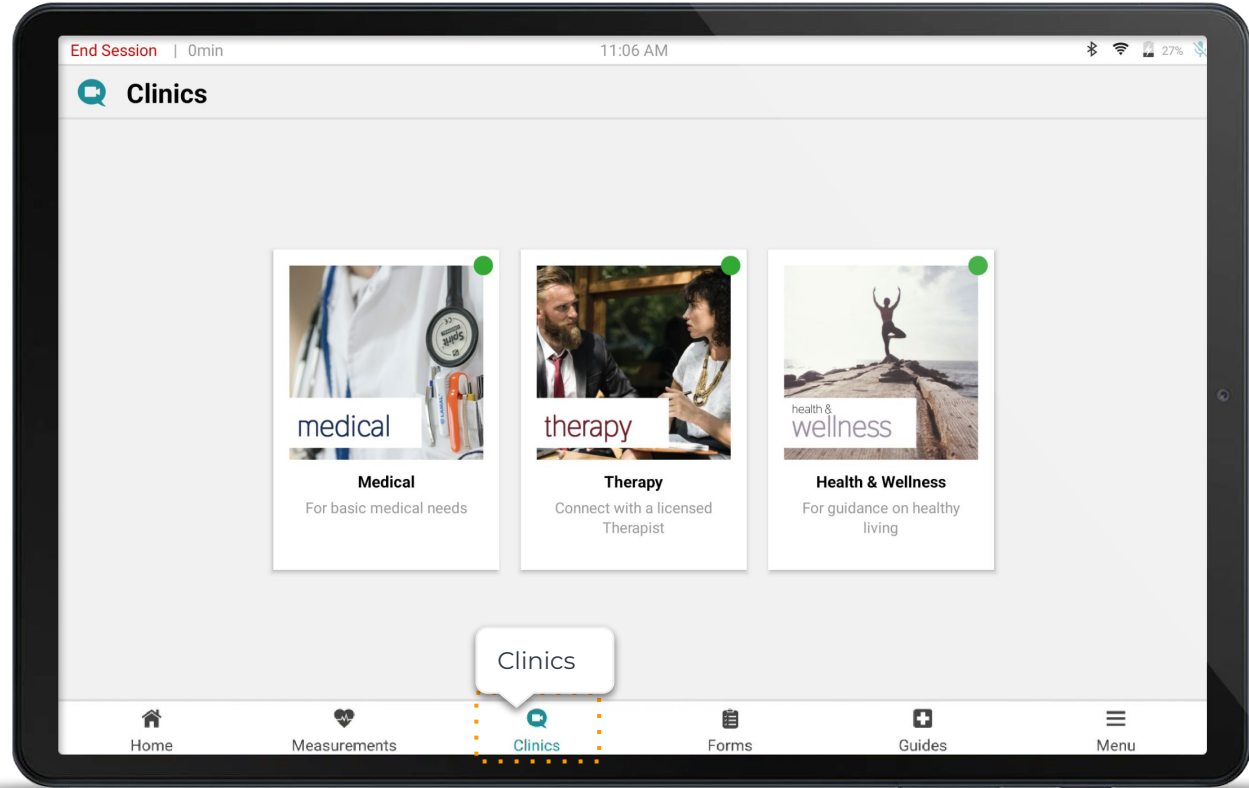
Follow the directions in each module to capture, save, and share measurements.



Clinics

The Clinics page gives you access to a variety of healthcare practices provided by your organization.

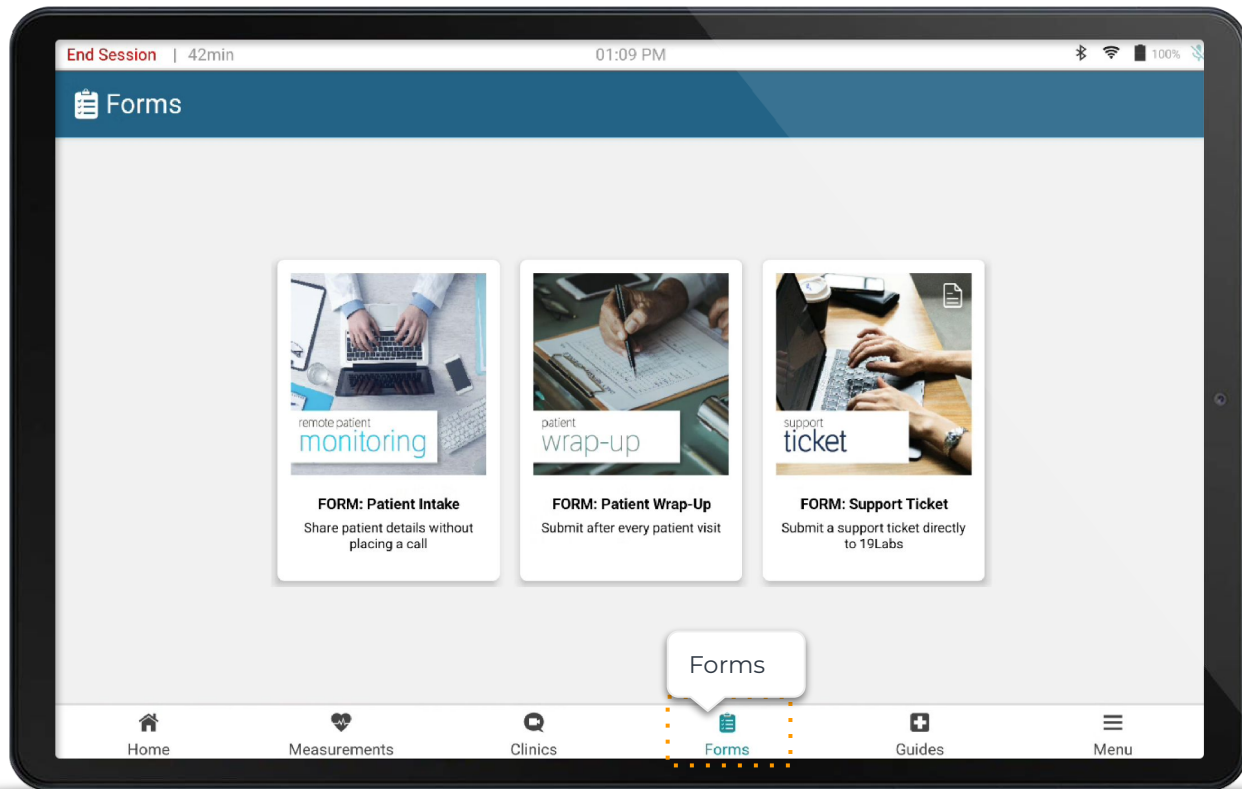
Follow the prompts to complete a video call and connect with a remote provider.



Forms

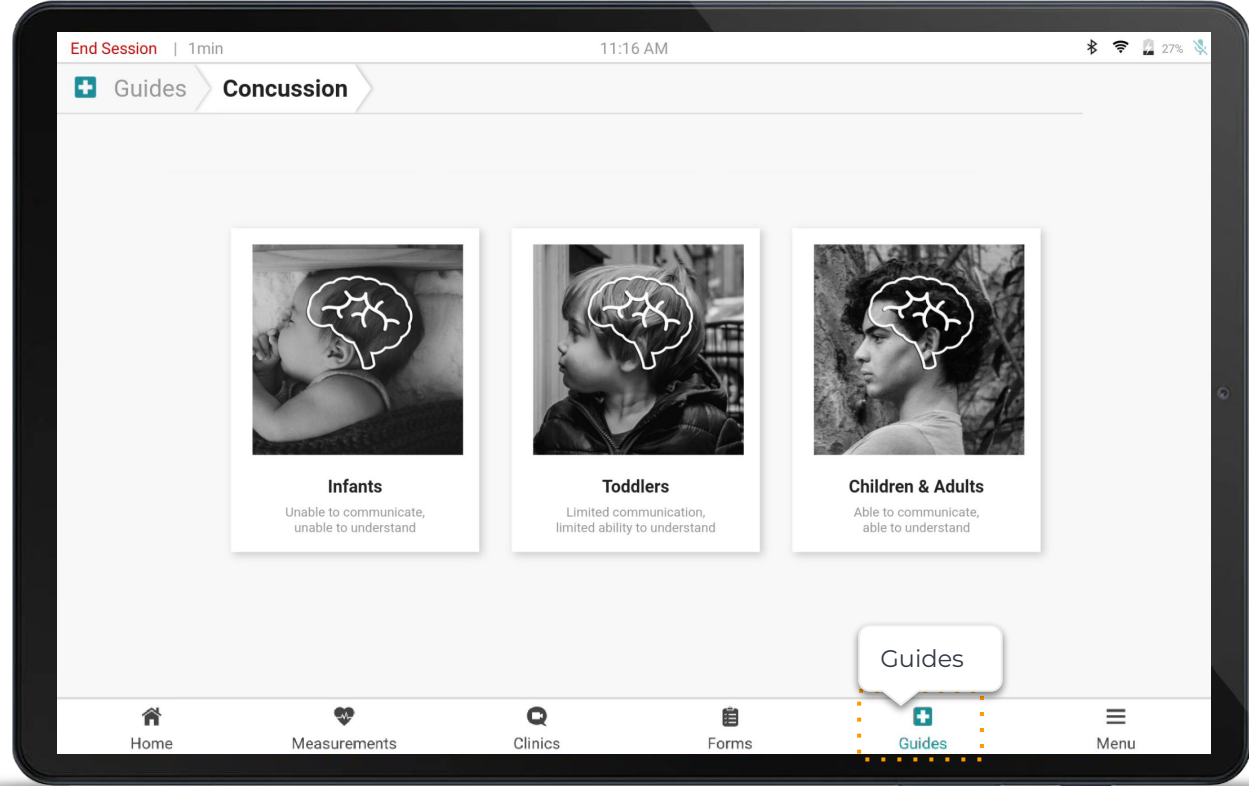
The Forms page gives you access to a variety of patient, support, or administrative forms provided by your organization.

Follow the prompts to submit a form.



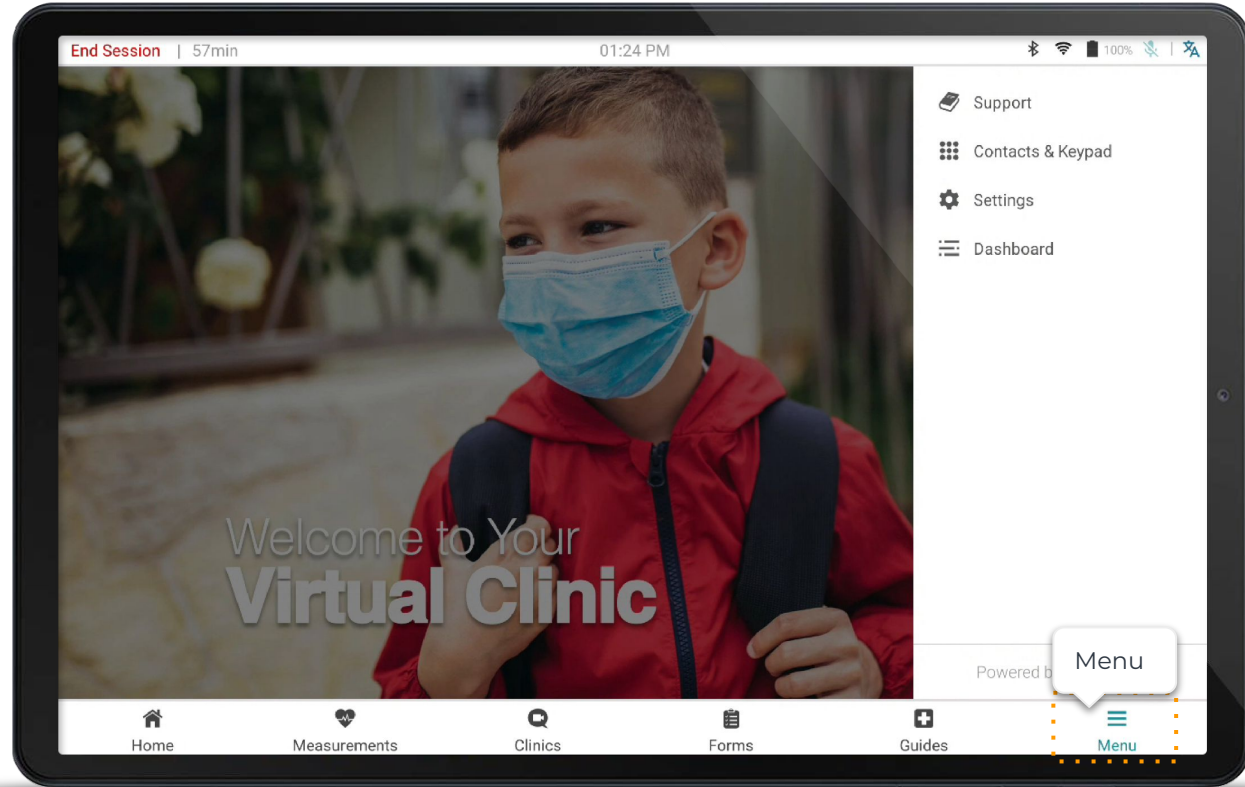
Guides

The Guides page contains a variety of step by step First Aid and Emergency modules.



Menu

The Menu is configured by your administrator and gives you access to additional features that may not be displayed on the bottom navigation bar.



GALE Telehealth
**Taking
Measurements**



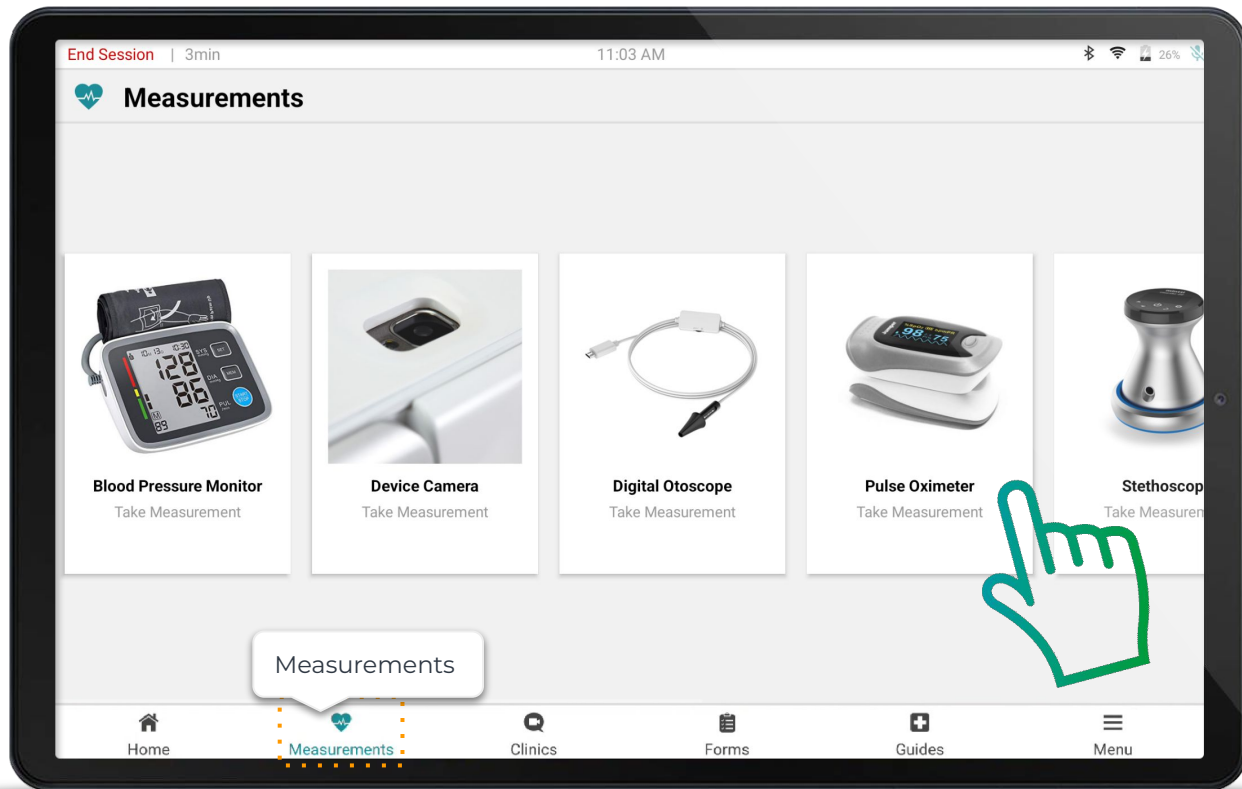
Diagnostic Devices

The measurements page displays a list of smart diagnostic devices that come with your GALE telehealth kit.

To take a measurement, tap on the diagnostic device you would like to use.

The diagnostic devices come in 3 forms:

1. Bluetooth
2. USB
3. Integrated 3rd party applications



Taking a Measurement

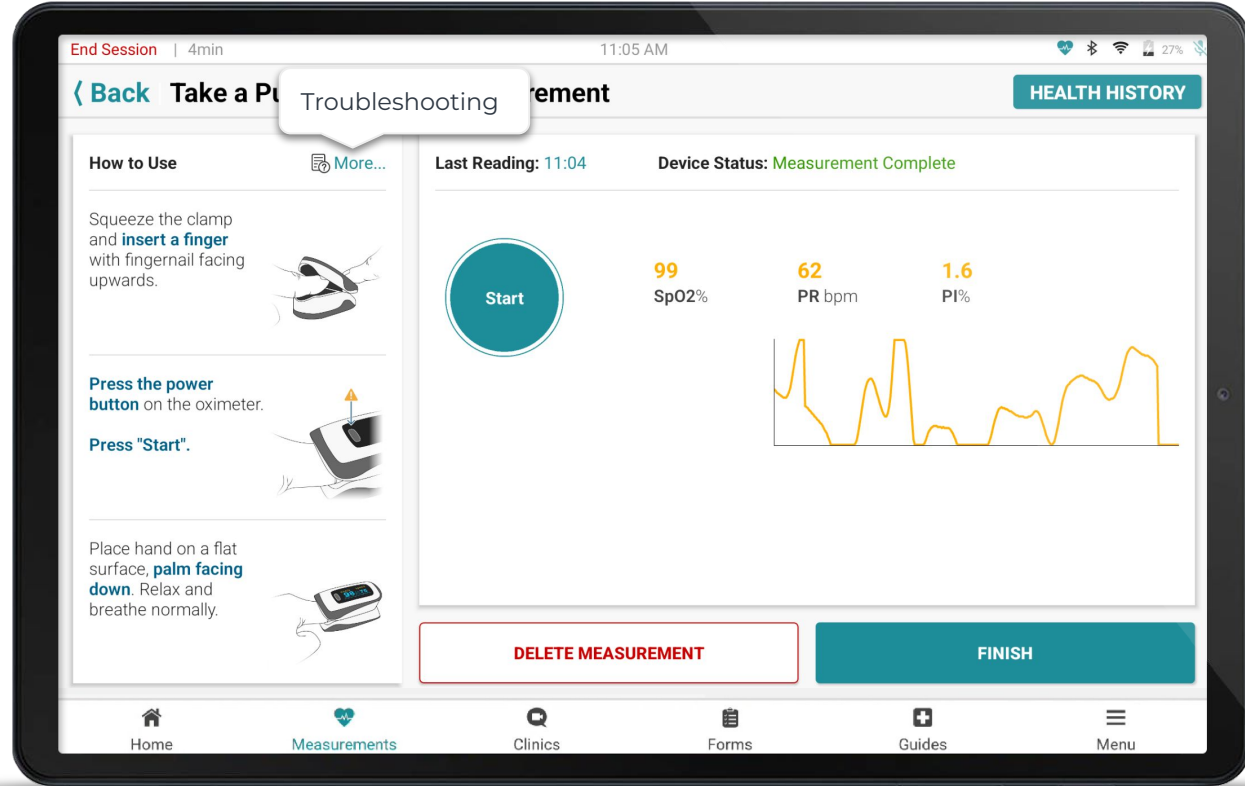
Each diagnostic device works in a similar way.

On the left side of the screen there are 3 step instructions for completing the measurement plus more available if needed.

The device status indicates how the measurement is progressing and when it is complete.

Once the measurement is complete, remove the sensor, or take another measurement and press **Finish**.

Ensure the sensor is disinfected correctly before and after each use.



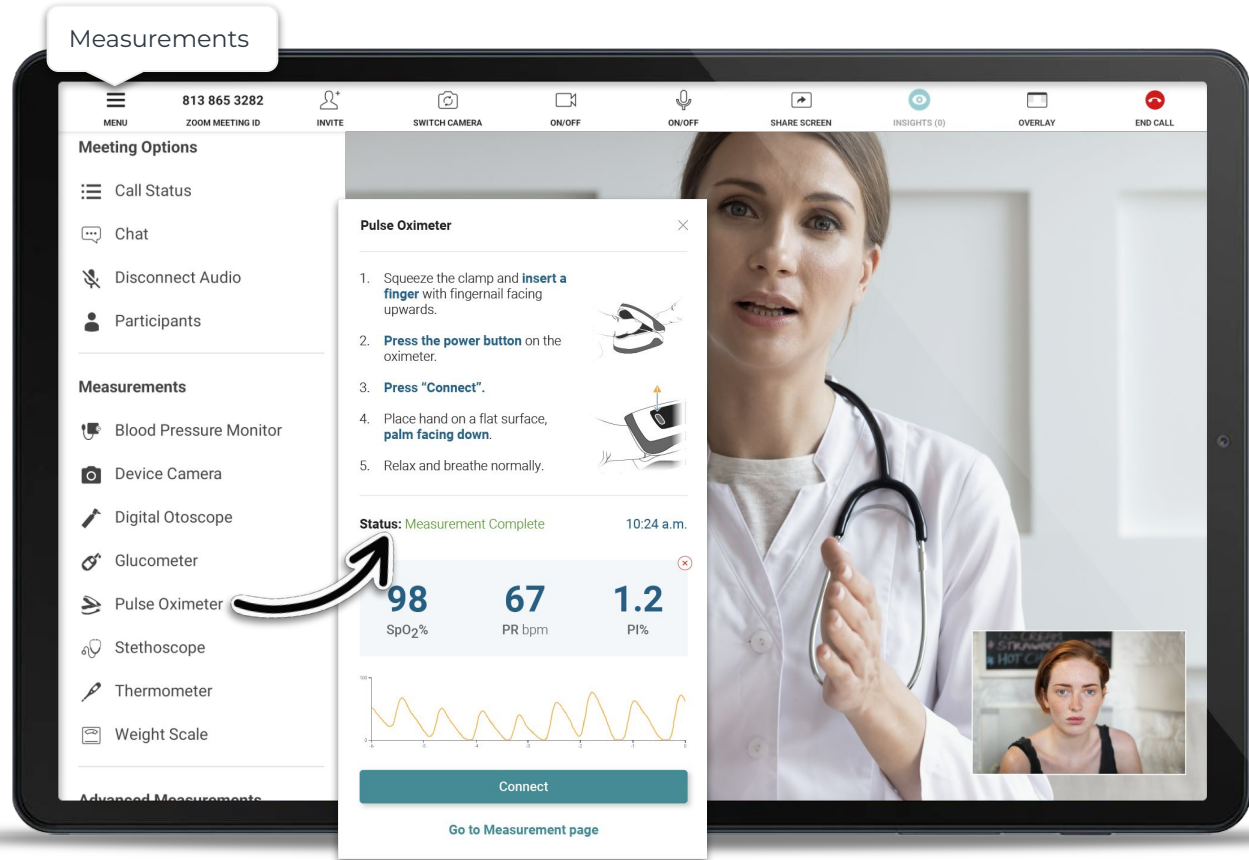
Using Bluetooth devices during a call

Measurements are shared with Providers during video visits in the course of the same session.

Measurements taken before and during a call are automatically sent to the Clinician through the Video chat and Insights Patient Portal.

To take bluetooth measurements during a call, affix the sensor and select the corresponding sensor icon from the Menu. Follow the directions to complete the measurement.

Wait for the measurement to complete or press **Stop / Disconnect**

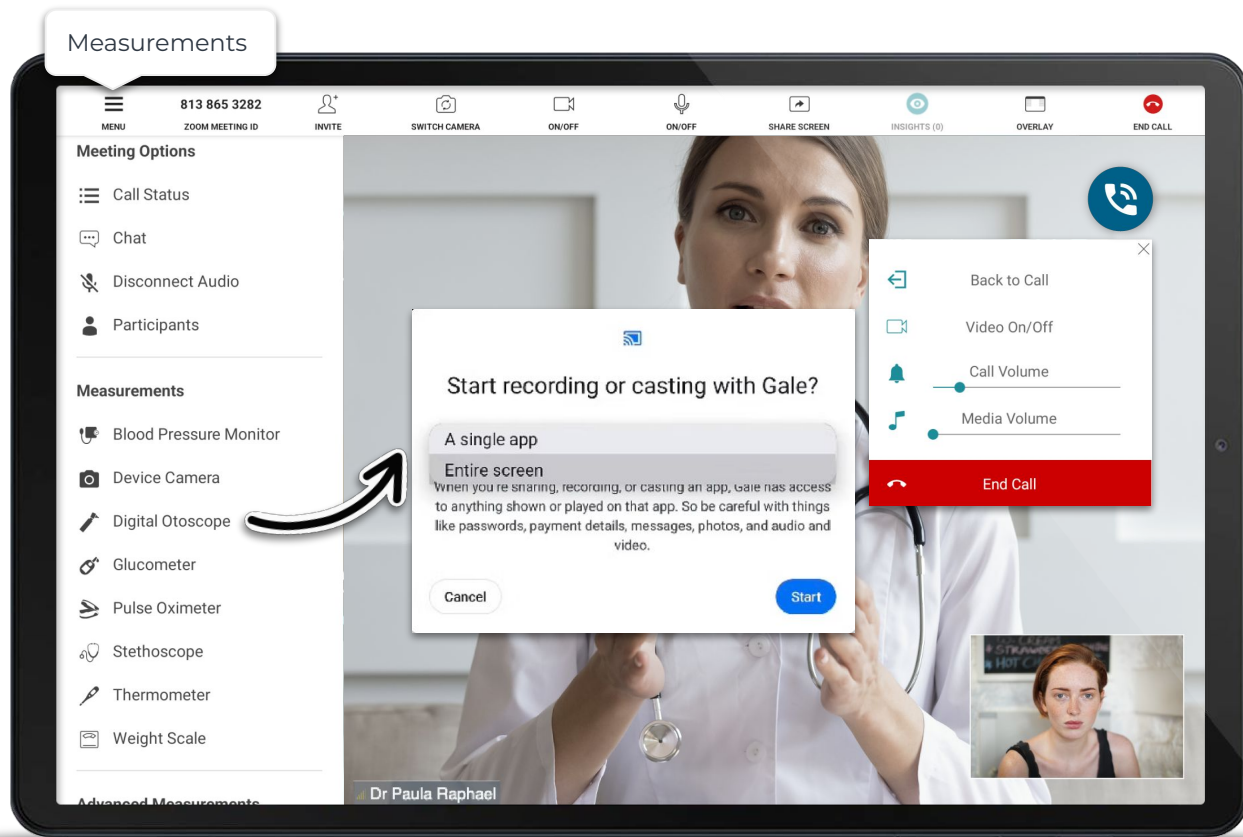


Using USB Cameras during a call

You may capture images using the tablet camera or an external camera. Simply select the “Exam Camera” or “Otoscope” from the Measurements Menu.

Doing this will prompt you to share your screen with the provider. This will allow them to see the visual examination in real time and capture images.

To stop sharing the screen and return to the call, press the ‘Clinics’ tab or use the floating in-call control button.



Managing Measurements

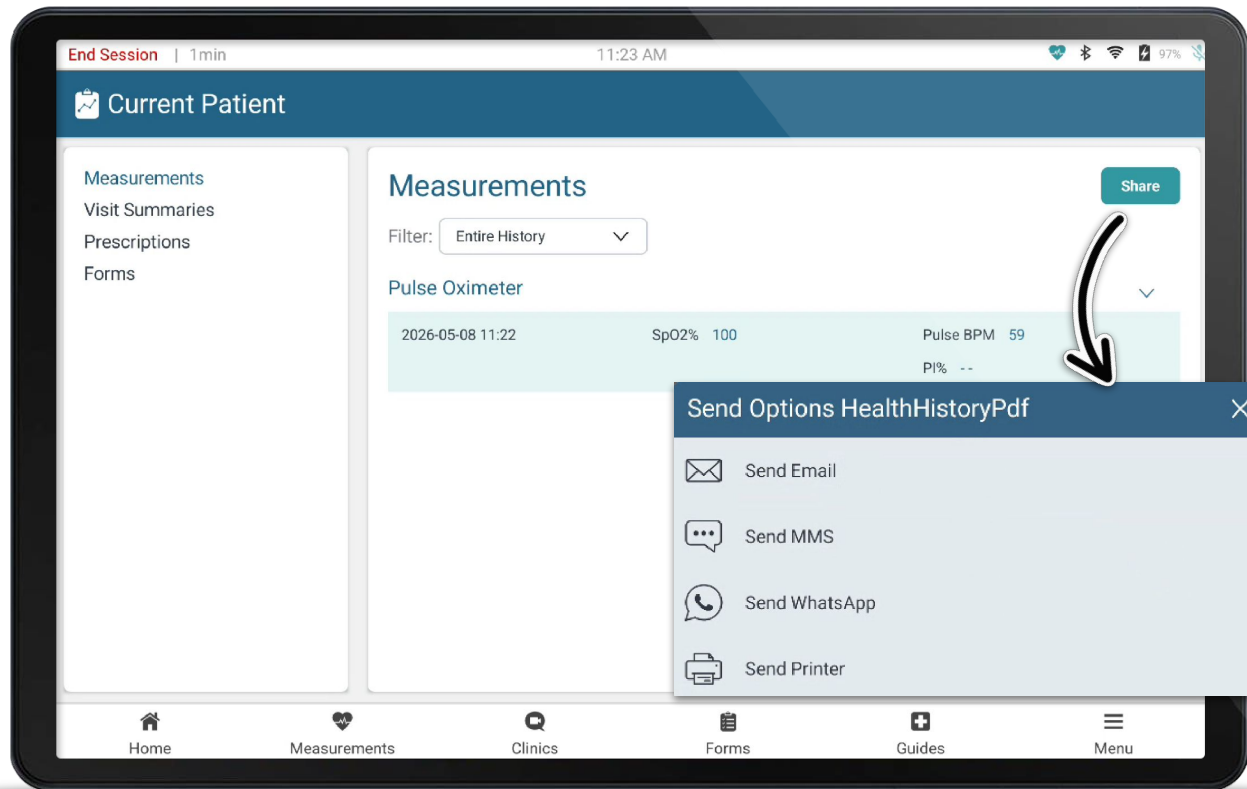
View measurements

Once you have completed your measurements, you can view and manage your results by tapping the **Health History** button on the top right of the measurements page or through the in-call menu.

Share/Print measurements

If you would like to email or print a copy of the measurements or visit summary tap the **Share** button.

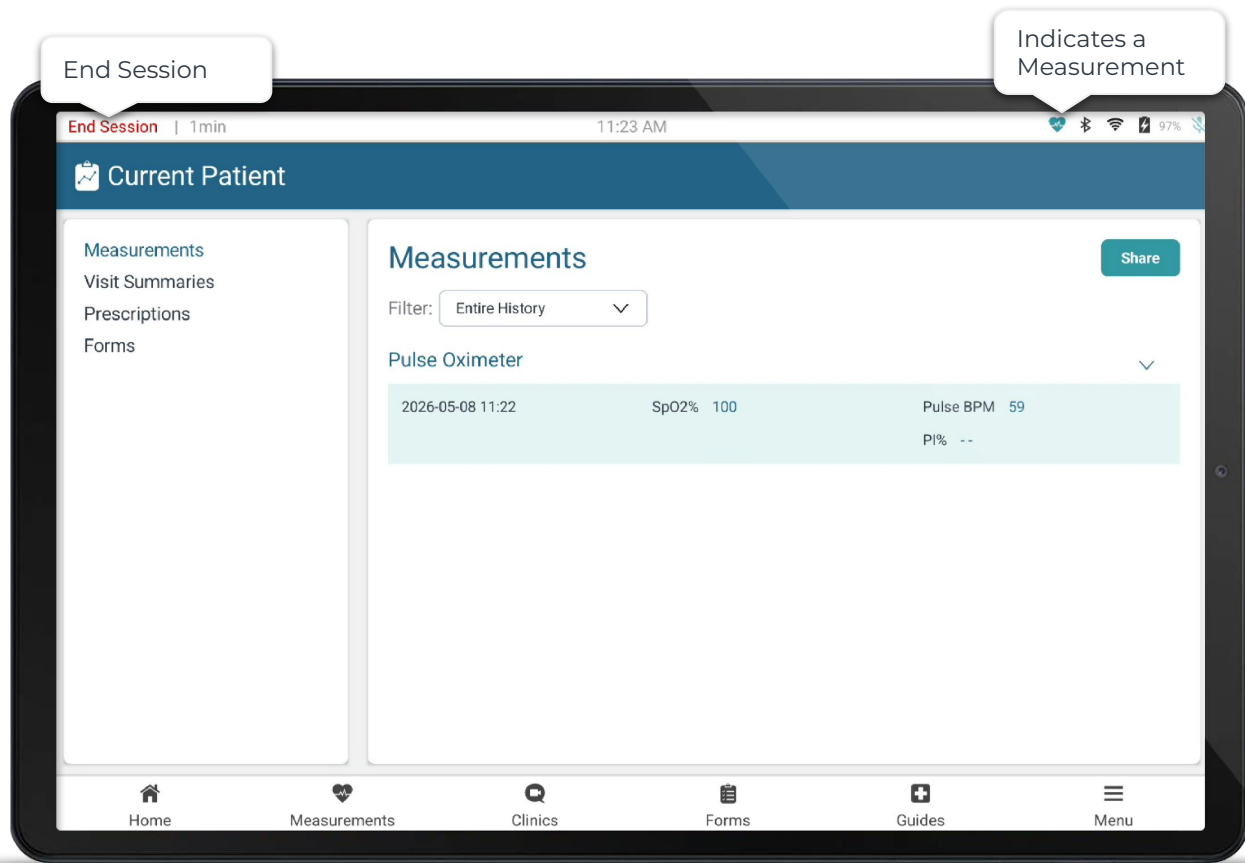
Note: sharing patient data through SMS, WhatsApp, or Email is **not** HIPAA compliant. Print the patient summary for a more private distribution.



Removing Health Data from GALE

Once you are finished taking and sharing measurements, press “End Session” in the status bar to permanently remove any health data from the device.

The session will be automatically ended after 5 minutes of inactivity as to not leave patient data on the screen.



GALE Telehealth Making Calls



Clinics

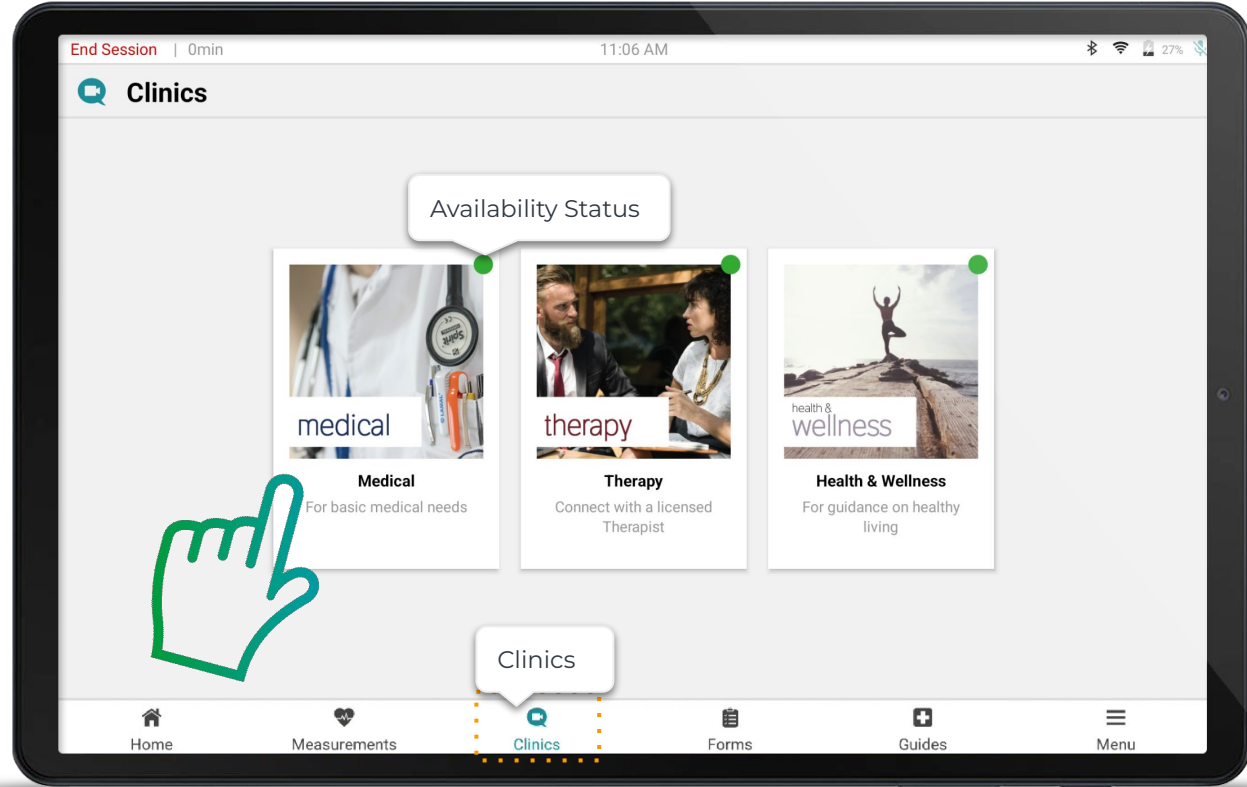
The Clinics page lists all of your available Clinics and Practices.

Video clinics indicate the availability of the provider using a coloured circle.

To begin the call, tap on the clinic you would like to visit.

Please note: The provider availability status only indicates if someone is actively logged into the Call Center.

The Provider may be set up to receive notifications and will still be notified of the call regardless of the status.



Intake Form

An optional intake form may be available for you to provide important patient details.

These details will be shared with the healthcare provider who answers your video call.

Press **Finish & Save** to save the form and keep the session open until you are ready to place the call.

Press **Start Visit** to begin a video call.

Note: Intake forms are customizable by your administrator and may differ for each practice.

End Session | 12min 02:30 PM 59%

Intake

Cancel

Visit details

What is the purpose of this visit?

Describe the level of pain or discomfort related to your main health concern

None
 Mild
 Moderate
 Severe
 Unbearable

When did this main health concern begin?

Has consent for a telehealth visit been reviewed and signed by the patient or, if the patient is under 18 years of age, has Consent has been given to share this health data *required

Progress

- 1 Identification
- 2 Personal details
- 3 Contact details
- 4 Insurance details
- 5 Health history
- 6 Visit details

Finish & Save

Back **Start Visit**

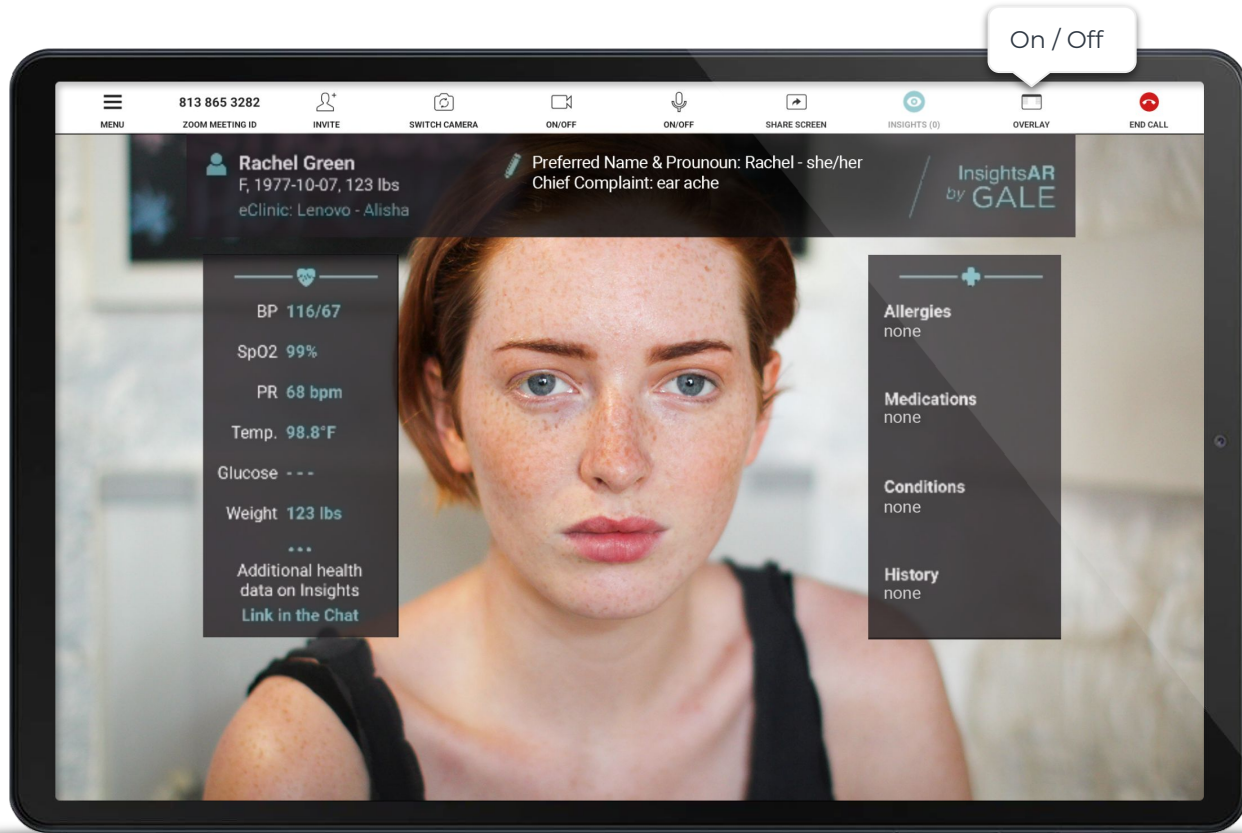
Home Measurements Clinics Forms Guides Menu

Health Overlay

A patient summary may be displayed as an overlay on top of your screen. These details will also be available to the remote provider and display health information about the patient captured before the call.

This may include measurements, visit details, and personal information about the patient such as name, date of birth, and medical history.

You can turn this feature on and off using the Overlay button on the top right of the video call.



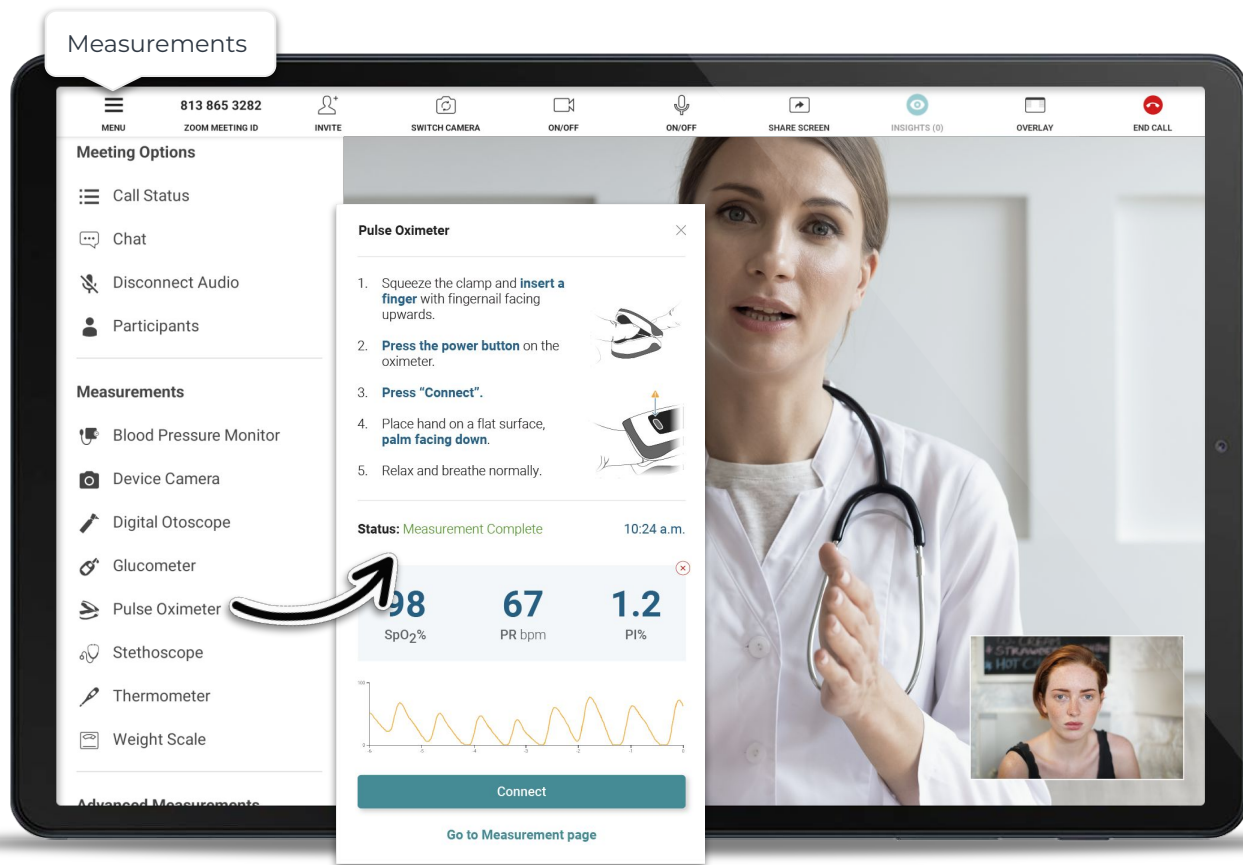
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Wait for the measurement to complete or press **Stop / Disconnect**

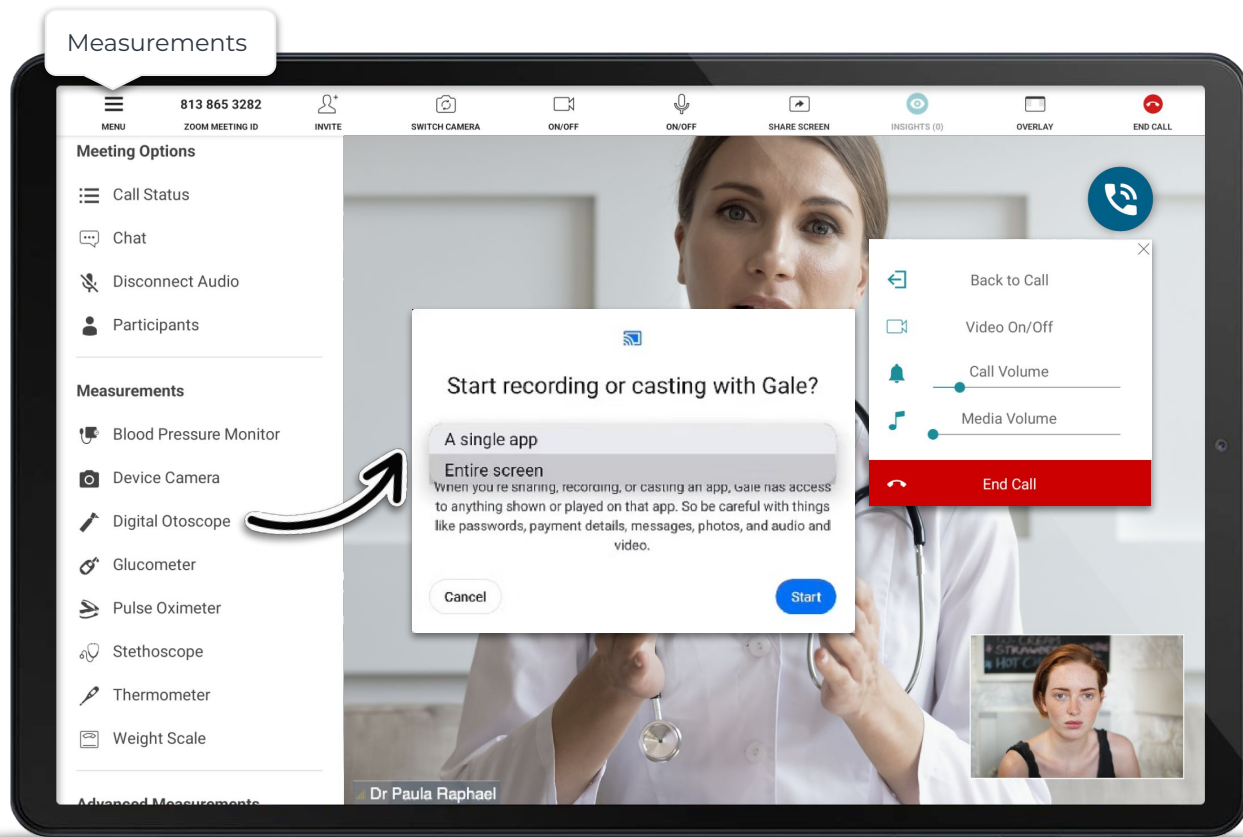


Using USB Cameras during a call

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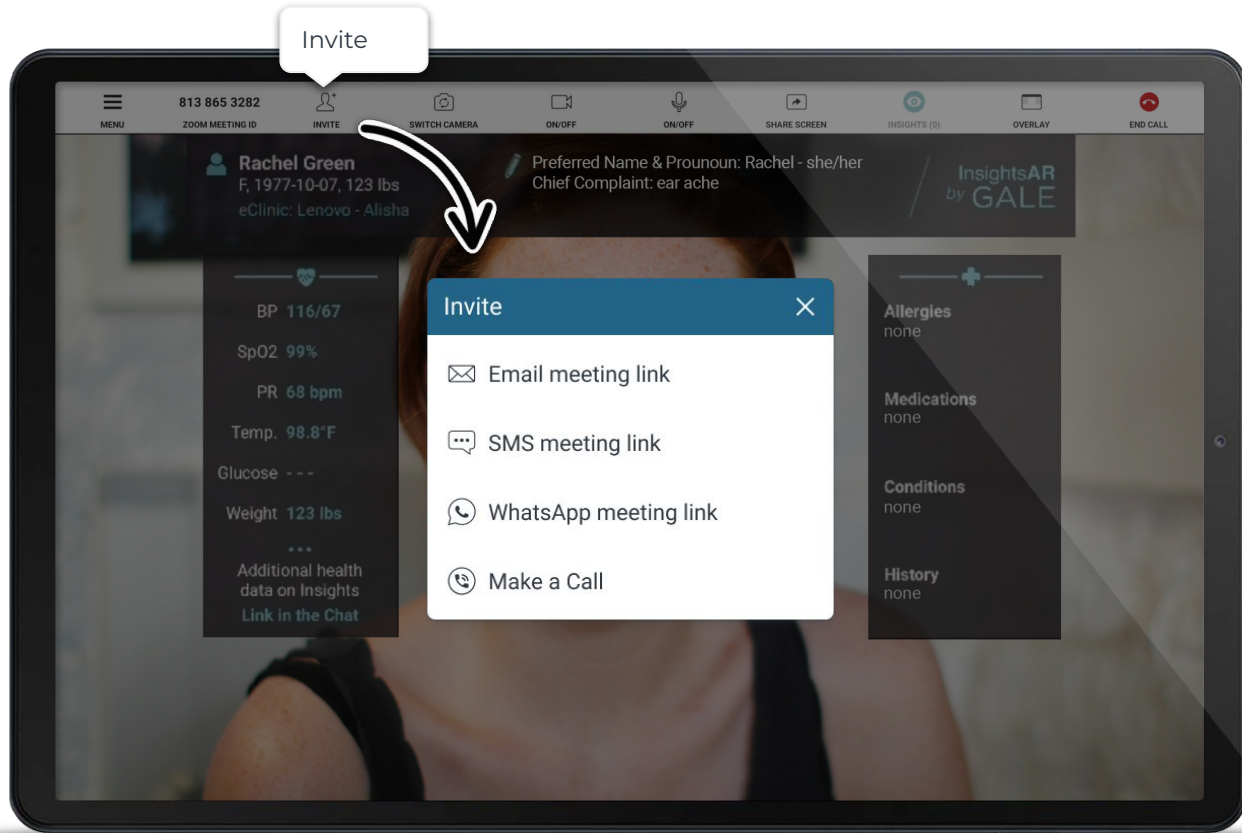
To stop sharing the screen and return to the call, press the ‘Clinics’ tab or use the floating in-call control button.



Invite

During a call you can use the invite button to invite another participant by email, Text Message, WhatsApp, or by a phone call.

This feature is often used to invite patients, guardians, or specialists.



Other in-Call Features

Chat: send a chat to the other participants or correspond with those who are monitoring the Call Center

Participants: those currently in the call

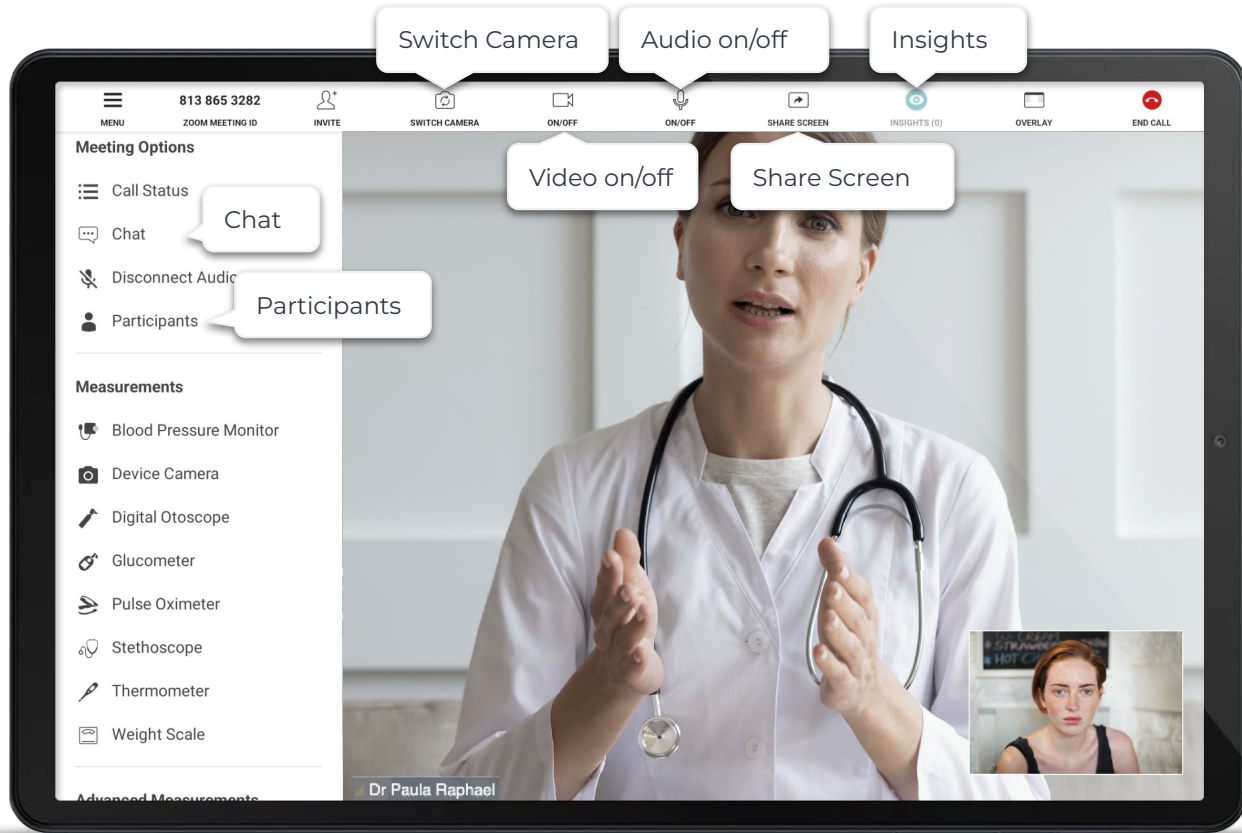
Switch Camera: switch between front and back cameras

Video on/off: turn video on and off

Audio on/off: if you need to mute or unmute your microphone.

Share Screen: navigate back to the GALE main application.

Insights: an indication of who is viewing the patient's health data through the Insights Patient Portal.



GALE Telehealth Forms



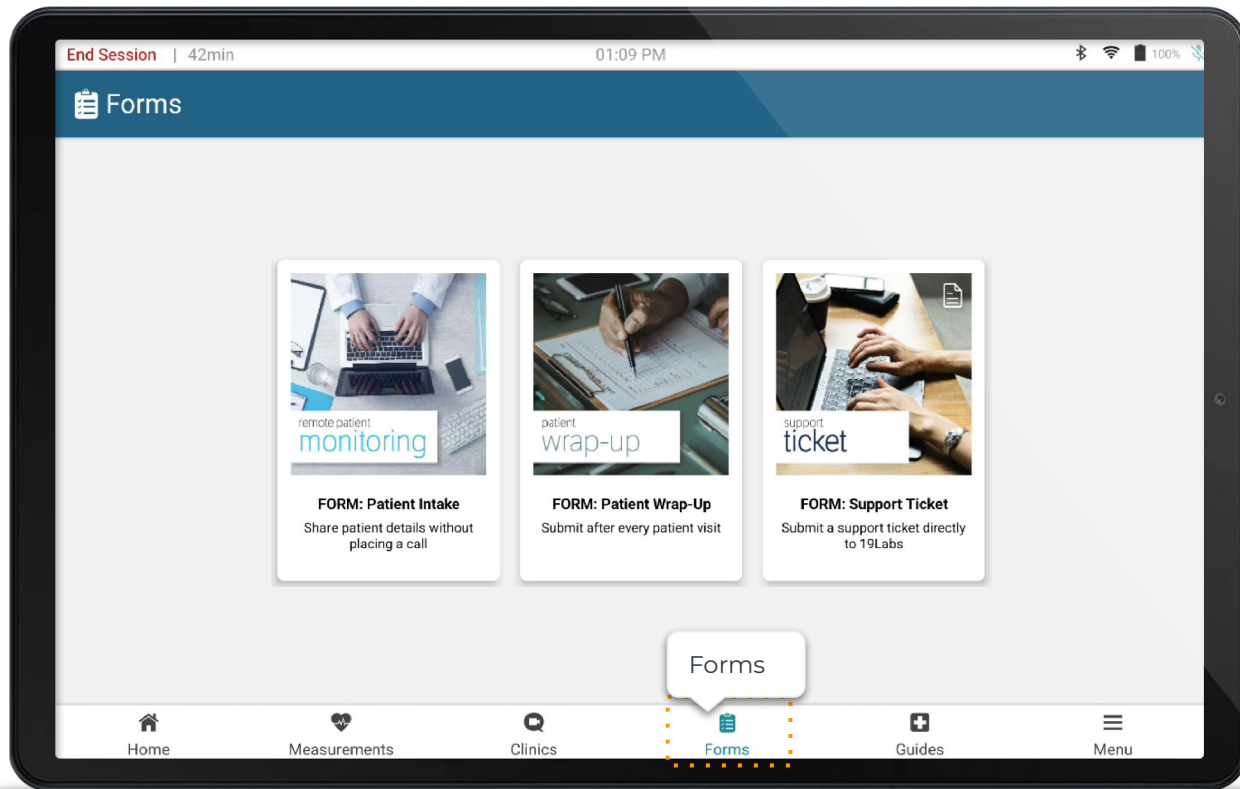
Forms

The Forms page gives you access to a variety of patient, support, or administrative forms provided by your organization.

Each form is customizable by your administrator and may differ for each deployment.

GALE Forms may be sent to a recipient by email, WhatsApp, or SMS, or be used as data in a dashboard.

External forms can be used in a variety of ways. Ask your administrator for details.



GALE Form

Your administrator may include patient, support, or administrative forms to be filled.

Press **Submit** to complete the form. This form may be sent by email, SMS, or WhatsApp to an administrator or provider, or the data may be used in a dashboard.

Note: Forms are customizable by your administrator and may differ for each deployment.

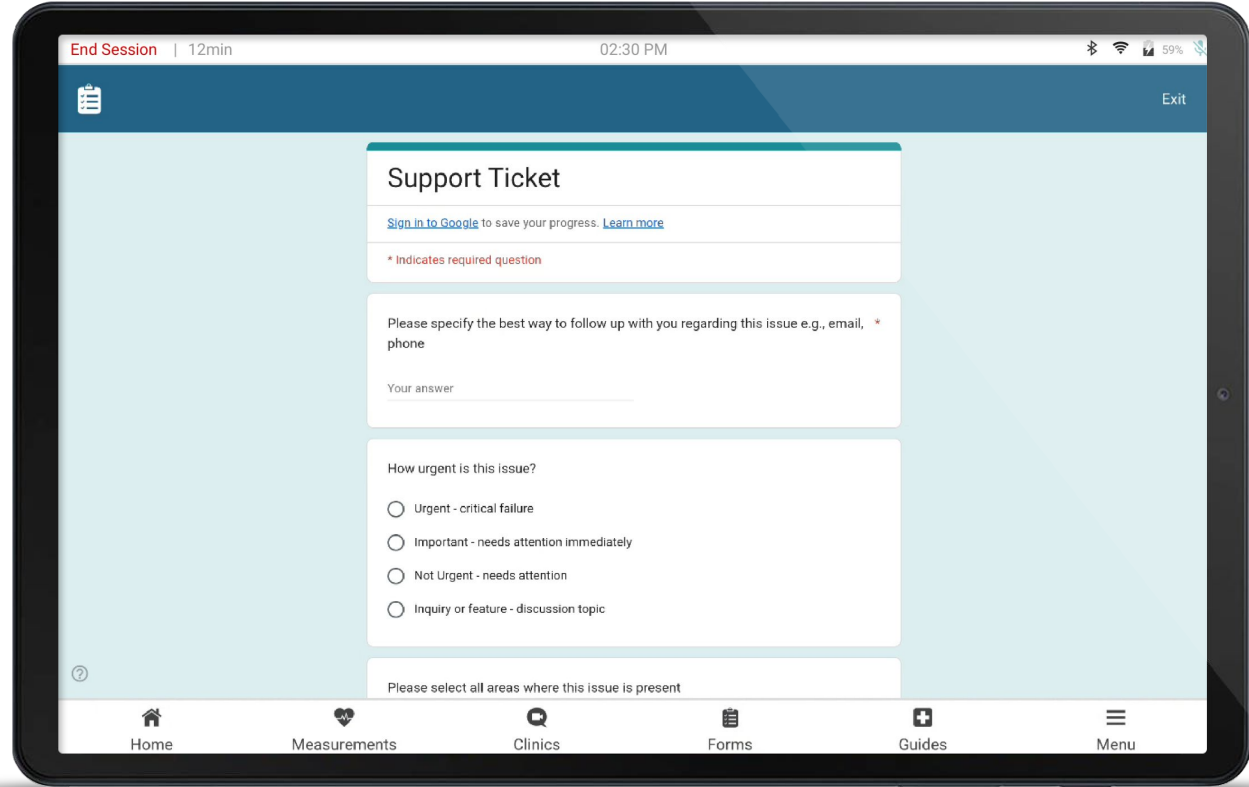
The screenshot shows a tablet displaying the 'Patient Wrap-up' form. At the top, there's a status bar with 'End Session | 44min', '01:11 PM', and battery status. The form title 'Patient Wrap-up' is in a dark blue header with a 'Cancel' button. The main content area is divided into two columns. The left column, 'Consultation details', contains a text box with instructions, a dropdown for 'What is your health center / hospital?', text boxes for 'Name of the person in charge of the area or doctor in the community' and 'Date of consultation', a text box for 'Time of consultation (please specify am or pm)', and radio buttons for 'Consultation duration' (Less than 10 minutes, Between 10 and 30 minutes, Between 30 minutes and 1 hour). The right column, 'Progress', shows a vertical list of steps: 1. Consultation details (active), 2. Patient Details, 3. Telemedicine Details, and 4. Outcome. At the bottom of the form area are 'Back' and 'Next' buttons. The bottom navigation bar has icons for Home, Measurements, Clinics, Forms (highlighted), Guides, and Menu.

External Form

Your administrator may include forms that have been created outside the GALE system.

External forms will behave as they are intended on the web. Follow the instructions on each form to submit.

Ask your administrator for additional details.



GALE Telehealth Additional Features



Sessions

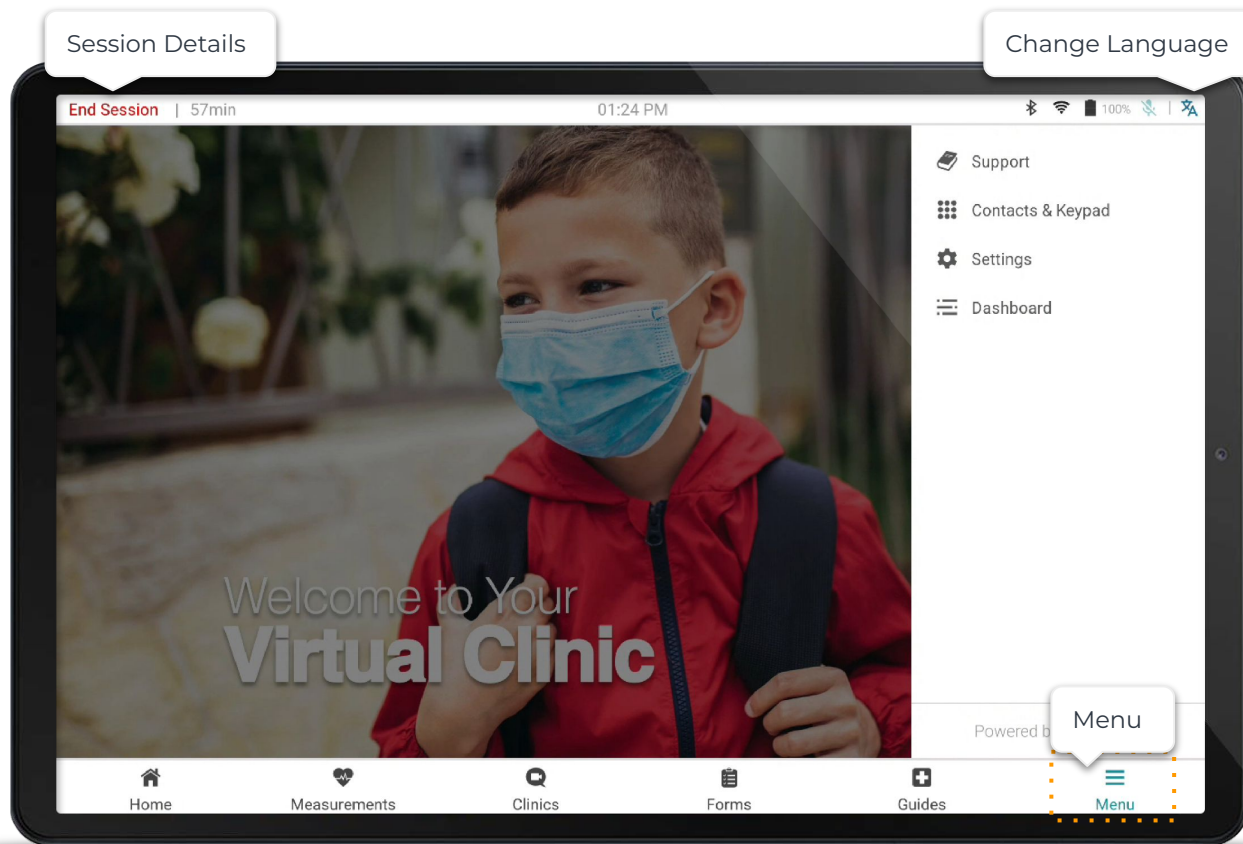
The information on the top left of the status bar displays details about the session - **End Session** | Min Elapsed

Change Language

If available, tap the translate icon and select a language from the dropdown menu. Your language selection will be applied for the duration of the current session.

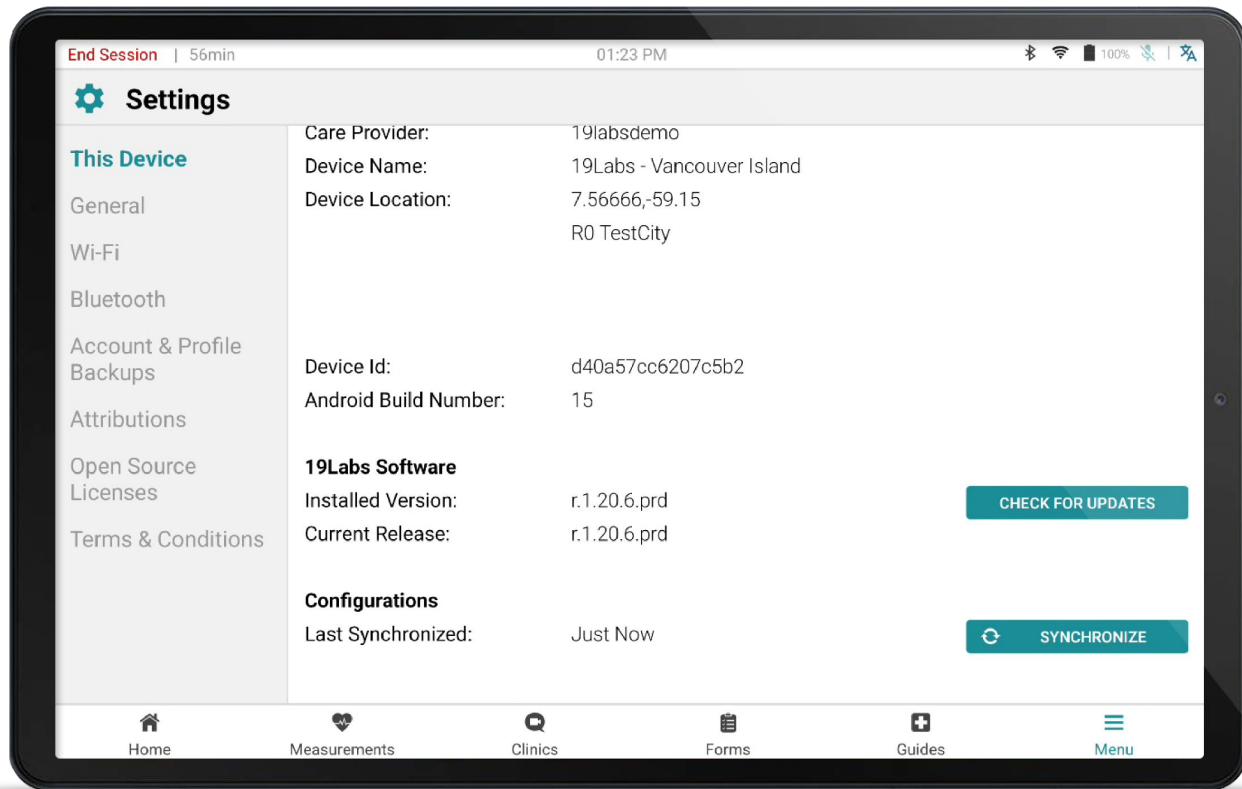
Menu options

The Menu is configured by your administrator and gives you access to additional features that may not be displayed on the bottom navigation.



Settings

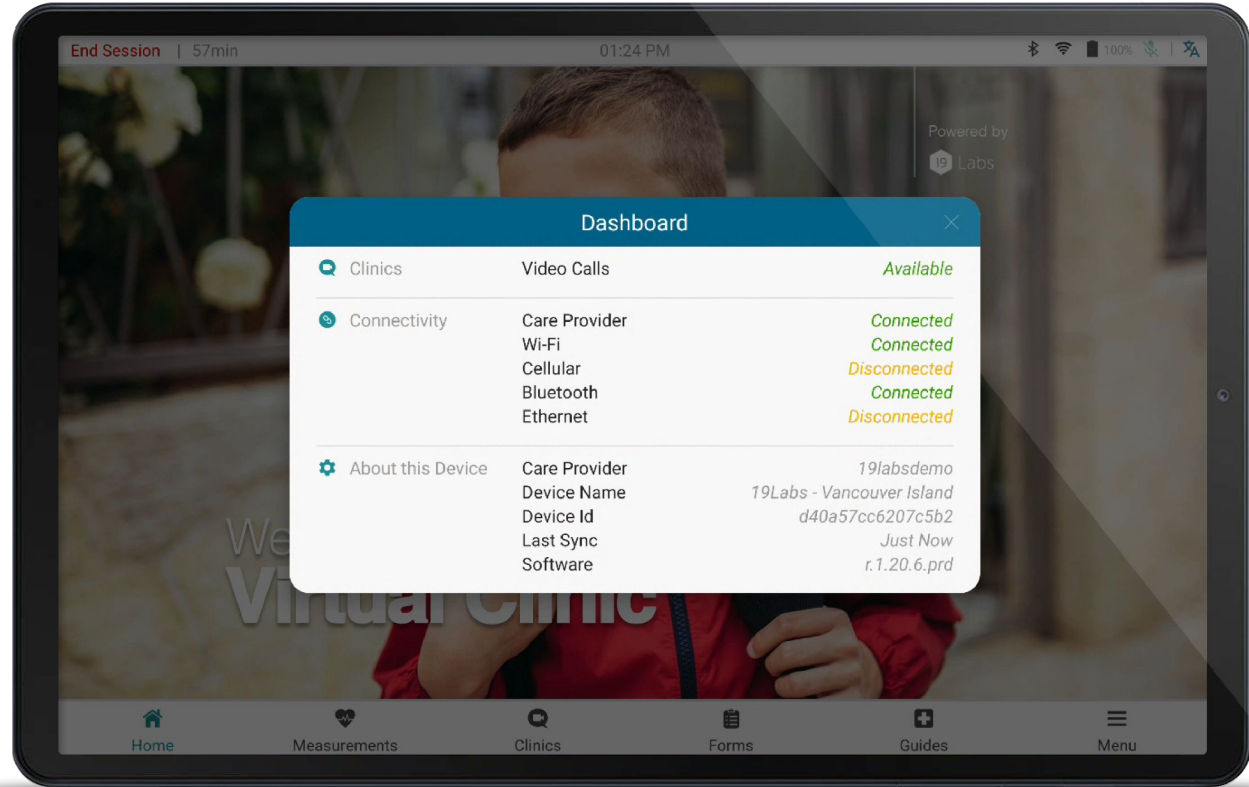
The settings page is for your IT group to connect to wifi, perform software updates, and sync custom content to your GALE device.



Dashboard

Use the Dashboard to troubleshoot issues, assess connectivity, and find helpful information about your device.

Open the dashboard through the menu or tap the time on the status bar at the top of the screen.



User Menu

If available, the User Menu allows you to manage your account and Patients. Tap the user or patient name to open the User Menu.

Save

Saves the current Patient session

Patient Profile

Navigates to the Patient Profile

Switch Patient Profile

Opens the Search for Patient popup

New Patient Profile

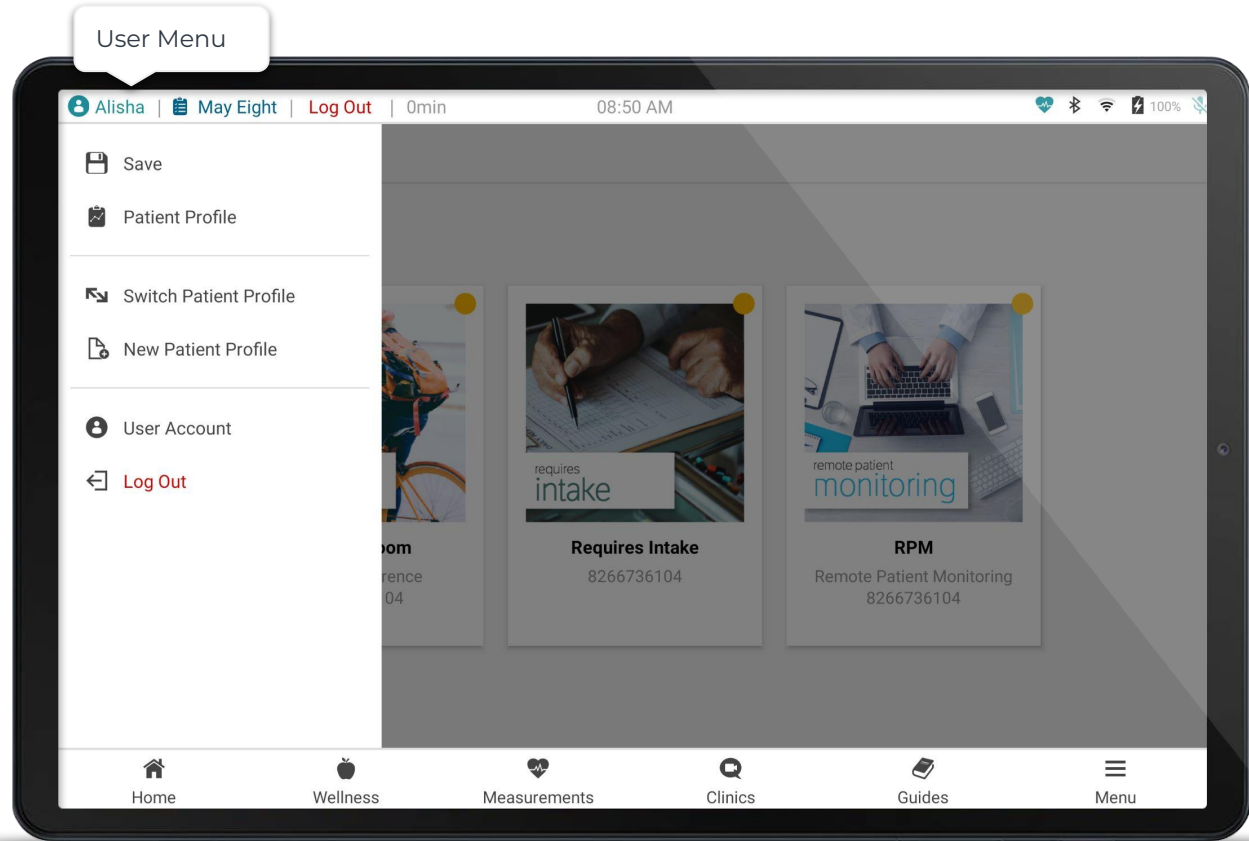
Opens the Add New Patient popup

User Account

Navigates to the User Account

Log out

User is logged out. Session is ended





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